

General Bathing Rules for "Bundesbad Alte Donau" Public Bathing Area

1. These General Bathing Rules aim at keeping the public bathing area 'Bundesbad Alte Donau' safe, clean and tidy. They lay down the rights and obligations of our visitors, and are complemented by announcements, instructions and notices (prices, opening hours etc.).
2. Access to 'Bundesbad Alte Donau' requires a valid ticket. The ticket (except for monthly and seasonal passes) is valid for one visit to the premises and loses its validity upon leaving them. Keep the ticket with you until you leave the premises. You must be able to present it to authorised staff upon request and, if necessary, return it with your locker keys at the exit. If you exceed the length of stay according to your ticket, additional fees will be charged in accordance with our price policy. Any person without a valid ticket must pay three times the amount of a one-day-pass + locker fees (at present EUR 30.00). Unused, lost or mislaid tickets will not be replaced or reimbursed. Children under the age of 7 may access the premises for free; however, they must be accompanied by a responsible and authorised adult. By purchasing a ticket you agree to comply with these General Bathing Rules.
3. Parents will be held liable for their children. In the event of group visits by school classes, clubs or other associations their supervisor must ensure that these General Bathing Rules are followed. They are responsible and may be held fully liable in case of a violation. Therefore, their attendance is compulsory. This rule also applies to parents and any other authorised and responsible persons, guardians and supervisors who accompany children to 'Bundesbad Alte Donau'.
4. You are fully responsible for properly locking up your clothes and belongings. We will not assume any responsibility for the loss of any objects stored and left behind in the lockers. The Republic of Austria, which holds legal ownership of 'Bundesbad Alte Donau', may only be held responsible in cases where valuable objects have been either handed over to our staff at the ticket desk or to our management (Badeleitung) for safekeeping. No other parties are entitled to take any valuable objects or belongings into their possession for safekeeping.
5. Due to hygienic reasons you are required to maintain a high level of cleanliness. The use of soap, shower gel, shampoos and other personal hygiene products is only permitted in the showers, washing rooms and at foot shower areas. Any contamination or unintended use of the bathing facilities is prohibited. Glass bottles and fragile objects (with the exception of glasses and mobile phones) are not allowed anywhere on the premises. Waste (plastic bottles, cans, paper etc.) must be disposed in the respective waste bins. You will be held liable for any damage you cause and you must also bear the costs incurred as a result of cleaning or removing any sort of contamination. Any such payment must be made immediately at the ticket desk upon receiving an invoice (standard cleaning fee is EUR 30.00).
6. You are required to behave and dress according to common public standards. It is not allowed to behave in a way so as to disturb, harass or harm other visitors. All visitors must behave respectfully and in a disciplined way towards the other guests and our staff. Therefore, it is not allowed to:
 - Make noise (especially with music playing devices or phones);
 - Throw away or leave behind objects which may cause accidents;
 - Take along explosive substances;
 - Smoke in changing rooms or bathing areas as well as in smoke-free areas;
 - Bring chemicals.
7. Smoking and consuming (evaporating) tobacco and tobacco liquids (e-cigarettes, hookahs) is prohibited in changing and bathing areas as well as in all "no smoking areas". Furthermore, it is not allowed to take pictures or film individuals or groups of people without their explicit written consent. Also, hanging hammocks or slack lines between trees as well as installing swings on trees is prohibited.
8. The use of the public bathing area, its facilities, equipment and inventory is at your own risk. The Republic of Austria may only be held responsible for damage inflicted on bathing guests by its staff members which results from their unlawful conduct, especially from any breach of contract or culpable conduct; No liability will be accepted in any way in case of injuries, accidents and health damage or any other form of damage resulting from the visitor's own fault or third-party negligence. Furthermore, no liability will be accepted in the event of non-compliance with these General Bathing Rules or any instructions by our staff and notices (prohibition signs). The same applies to events of force majeure (storms, flooding) or damage due to third party acts (such as fights, theft and physical violence). In the event of partial responsibility, the costs will be divided respectively. Immediately call the lifeguards in case of any incident (accident, dispute, theft etc.). If there has been an accident, our staff (management (Badeleitung)/lifeguards) will initiate rescue and first aid measures promptly. Please note, that as a guest, you are obliged to give first aid, too.
9. Persons with communicable or nauseating diseases as well as persons whose appearance and conduct seems questionable or inappropriate (after excessive consumption of alcohol or drugs; in ragged clothes etc.) will not be permitted onto the premises. It is not allowed to bring bikes onto the premises; yet, they may be parked in the respective parking space at the entrance. The use of the bicycle parking space is at your own risk. We are not responsible for monitoring or maintaining the bicycle parking space and the surrounding areas in order to prevent any possible damage or theft. It is not allowed to park bicycles on the green areas or to use rollerblades, inline skates, scooters, bogie wheels and similar sports equipment anywhere on the bathing premises. They must be taken off when entering the public bathing facilities and safely stored in the locker.

10. Instructions issued by our staff must be strictly followed. Members of staff have been ordered to communicate in a friendly and courteous manner towards visitors. However, for the purpose of general interest, they are authorised to enforce rules, regulations and these General Bathing Rules in a determined way. If any form of misconduct, offence or breach of rules is being detected, a warning will be issued to the respective person(s). If necessary, the culpable person(s) may be expelled from the premises and may not be allowed entrance in the future. In this case, the entrance fee (extending also to season passes) will not be reimbursed. The end of bathing time (Badeschluss) must be respected at all events.
11. Accidents, thefts, losses, found objects and complaints must be reported to the supervising staff or management immediately.
12. We have business relationships with our own tradesmen and freelancers in place. Any form of freelance activity and advertisements in the public bathing area of 'Bundesbad Alte Donau' require the consent of Burghauptmannschaft Österreich (the Austrian authority for listed historic buildings belonging to the Republic of Austria).
13. The opening hours as displayed on our notice boards apply – without legal guarantee or claim – during good weather only. During bad or cool weather, the public bathing area will remain closed or may be closed early. Occasionally, the public bathing area can be closed off at certain times during the day or only specific areas may be made available for visitors. In this case, tickets will not be partially reimbursed.
14. Our inventory (chairs, long chairs, play and training tools ...) is available for public use. It is not allowed to reserve any of these pieces (e.g. chairs, long chairs etc.) in advance by placing for example a towel over them or any similar actions. Moreover, it is not allowed to linger in front of entries, exits or passageways.
15. Individuals who cannot swim are only allowed in the non-swimmer areas; swimmers are only allowed to swim in the designated bathing areas. It is prohibited to pass the designated bathing area. Only lifeboats are permitted within these designated areas. You are not allowed to use SUPs, canoes, inflatable boats or dinghies, large floating tires or floating islands etc. In order to minimise the risk of accidents, it is prohibited to run on the footbridge or jump or dive into the water from the footbridge. In order to respect other visitors, ball games are only allowed in the designated areas.
16. If there is a thunderstorm coming up, everybody must leave the water immediately. It is also prohibited to search for shelter under trees during a storm.
17. Feeding wild animals such as swans, ducks, geese etc. is prohibited without exception.
18. Burghauptmannschaft Österreich reserves the right to modify or amend any of these General Bathing Rules.

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